



Headlands Holidays (“**We/Us**”) act as agent for the owners (“**Owners**”) of a range of holiday accommodation (“**Accommodation/Properties**”) hired to Customers (“**You**”) on a short term basis.

By bringing pets to the Accommodation you acknowledge, accept and agree to be bound by this policy (“**Pets Policy**”) and our terms and conditions of hire (“**Terms & Conditions**”).

When can I bring pets on holiday?

Where a Property permits pets, You may apply at the point of booking to bring a number of pets for the duration of your stay. You are only permitted to bring pets when We confirm that it is acceptable to do so in writing.

Our web site and property brochures will indicate whether a specific property accepts pets, or alternatively please call or email us before you make a booking and we’ll advise You of suitable properties.

What about assistance dogs?

Registered assistance dogs are permitted in all Properties, but please notify us of their presence at the point of booking.

Charges for pets

We charge a small fee per pet to cover the cost of additional cleaning to the Property after your pet has stayed. This fee is noted on our Booking Form.

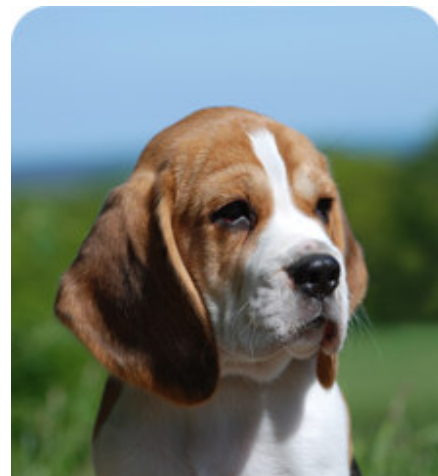
Your responsibilities as a pet owner

You must take every precaution to ensure no damage is caused by pets to the Property or its contents. You should ensure that pets do not cause a disturbance to neighbours and residents in the surrounding area. You must ensure that pets are supervised and under control at all times and their access to areas of the property that are unsuitable or would compromise reasonable standards of hygiene (eg. kitchens, work surfaces etc.) must be prevented by You.

We request that pets are kept off the furniture and out of bedrooms – even if this would be regarded as acceptable behaviour when at home.

When you leave the accommodation

Before your departure please remove all traces of your pet from the Property and any outside areas. If you do not do this you may be charged a further cleaning fee by the Owner.



Having trouble finding the right accommodation for you and your pet?

Need to know if a particular property is suitable?

Got a question about our Pets Policy?

Call us on 01271 883773



Headlands Holidays, Bali Hai, Sterridge Valley, Berryarbor, North Devon, EX34 9TB
Booking Line: **01271 883773** Email: info@headlands-holidays.co.uk
For more information visit www.headlands-holidays.co.uk



Headlands Holidays Pets Policy

Damage to property

Should your pet cause damage to the property, you will be responsible for any breakages or damage. We shall be entitled, on the Owner's instructions, to charge You the cost of remedying any breach of these obligations together with the cost of any services or goods provided.

Our liability

We are not responsible for the safety of any pets brought into any of Our Properties and their safety is at your own risk. A Property which indicates it accepts pets is not necessarily suitable for all types of pet. If in doubt, please call us before making a booking.

Failure to meet these requirements

Failure to meet any of the requirements set out in this Pets Policy will be regarded as a serious breach of the Terms & Conditions and We may request you to vacate the Property at once without compensation.